

QUALITY, ENVIRONMENT, OCCUPATIONAL SAFETY AND HEALTH POLICY

AROS MARINE is an international company providing installation services for various ships, including design, repair, insulation, electrical installation, and deck covering services, wall, ceiling, and floor finishing work, installation of furniture, galleys and sanitary facilities, piping and heating, ventilation, and air conditioning systems.

VISION: We make ships you are proud of.

MISSION: To be your number #1 choice and prove you were right.

QUALITY, ENVIRONMENTAL PROTECTION, OCCUPATIONAL SAFETY AND HEALTH OBJECTIVES:

1. Ensure respect for customers: anticipate their expectations, respond to their needs, create the name that is valued and the reputation of a reliable supplier through continuous improvement

- Strive to reach the Lean maturity evaluation score of 8
- Strive to reach the Net Promoter Score (NPS) evaluation score of 70

2. Improve business processes and implement modern technological measures for quality assurance

- Strive to reach 100% of IT systems synchronization
- Digitalise HR and CD processes in CRM scope

3. Systematically encourage employees to participate in the improvement of the integrated management system, and to promote their understanding and responsibility

- Strive to reach the employee engagement score of 80, satisfaction score of 80, eNPS (internal NPS) score of 50

4. Improve the efficiency of the environmental protection and occupational safety and health measures, carry out the prevention of environmental pollution, reduce the risks arising in the workplace

- Strive to reach the occupational safety and health maturity score - 60
- Create long-term Sustainability policy
- Seek recertification according to ISO 45001:2018 and ISO 14001:2015 standards

5. Continuously improve the performance of the quality, environmental protection, and occupational safety and health management system, demonstrate compliance with ISO standards

- Ensure 100% efficiency and implementation of projects (on time, within budget, of required quality)
- Seek recertification according to ISO 9001:2015

The quality, environment, occupational safety and health policy of AROS MARINE is reviewed, renewed annually in order to remain relevant. It is available to interested persons, the organization's employees are familiarised with this policy and have to follow their provisions.